EMMANUEL ANGLICAN COLLEGE

Learning ~ Living ~ Leading

EAC BUS SERVICE

Our Purpose

We seek to grow each student to become a person of character who is inspired by excellence and adaptability, whose life is modelled on that of Jesus, and who, through courage, creativity, compassion and citizenship, strives to create a better world.

enquiries@eac.nsw.edu.au

+61 (0)2 6681 5054

CRICOS Provider Code:
Emmanuel Anglican College Council (02449F)
Emmanuel Anglican College is a Child Safe Organisation

ABOUT THE EAC BUS SERVICE

Emmanuel Anglican College offers a bus service exclusively for students enrolled at the College.

The service is for **school transit only** and is not provided for transportation to extra curricular sporting events or other non school activities.

EAC buses are equipped with an electronic boarding system called RollCall designed to enhance the safety and efficiency of the service. Through the RollCall Parent App, parents can make bookings, view bus locations, receive alerts about trip variations or delays and pay for trips taken. This system enables real time tracking of our private buses by both the College and parents.

Demand for the College's bus service is high and the number of seats are limited. Preference is given to those students who require the service five days per week, to younger students and to those who book first. Provision of the bus service is reviewed periodically and outcomes of the review may result in changes to bus stops, schedules and availability.

BUS ROUTES

Service 1 (Hinterland)

This service commences in Byron Bay and travels through Newrybar, Cumbalum, Ballina Heights and North Ballina.

Service 2 (Coastal)

This service commences near Broken Head and travels through Suffolk Park, Lennox Head and The Coast Road (Angels Beach).

Service 3 (Bangalow)

This service commences at Clunes and stops at the Buttery and Bangalow before travelling directly to Emmanuel Anglican College.

TAP ON / TAP OFF – SAFETY REQUIREMENT

All students using the bus service are required to tap on when boarding and tap off when exiting the bus for every journey. Students use their College Student ID card to tap on and off each trip.

This process is a critical safety measure. If a student does not tap on or tap off, they cannot be reliably accounted for in the event of an emergency or incident. For this reason, use of the bus service is conditional upon correct tap on and tap off behaviour. We appreciate families reinforcing this expectation with their child.

Students are expected to have their card readily accessible so they can tap promptly when boarding and alighting, reducing delays for all passengers.

HOW TO MAKE A BOOKING

Permanent Booking

A permanent booking can be made through the RollCall App during the booking window. The booking window for Term 1 of each year will be communicated via email to all parents. Terms 2, 3 and 4 will open from the last week of the previous term for three weeks.

Trips booked after the window closes will be treated as casual bookings.

Four weeks' written notice is required to amend a permanent booking and may be sent via email to enquiries@eac.nsw.edu.au.

Casual Booking

Casual bookings for an existing traveler can be actioned through the RollCall App. Changes to casual bookings and bookings for new travelers can be made by calling the College Reception on (02) 6681 5054 or emailing enquiries@eac.nsw.edu.au giving as much notice as possible.

Casual bookings may be made if seats are available and are processed on a first come, first served basis.

HOW TO MAKE A PAYMENT

Payment for bus trips must be made in advance through the RollCall App using the RollCall Pay secure wallet system. To ensure continued access to the EAC bus service, the wallet must be kept topped up with funds.

Fees are charged on a per trip basis, each way.

Booking Type	Cost Per Trip
Permanent – Zone 1	$6.25
Permanent – Zone 2	$7.25
Casual	$8.25

Zone 1 - Stops in this zone are less than 20 km from the College.
Zone 2 - Stops in this zone are more than 20 km from the College.

If a student does not travel on a day when they have a booking, the fee for that trip is non-refundable.

TERMS AND CONDITIONS OF TRAVEL

- **The journey between the student's home and the College must commence and finish only at the points specified in the original booking.**
- Parents must assume full responsibility for the student upon alighting.
- The EAC bus is only to be used by students enrolled at Emmanuel Anglican College.
- Students are required to adhere to the Transport NSW Code of Conduct for School Students on Buses. The Code of Conduct can be found at https://transportnsw.info/student-code- conduct.
- Students are to be at their bus stop at least 3–5 minutes prior to departure as the bus will not wait for late students. If a student misses the bus, it is the responsibility of the parent/carer to transport the student/s to the College.
- **Students must present their ID card for tapping on and off each trip.**
- Students must wear seat belts if fitted.
- Students must remain seated whilst the bus is moving.
- No food is to be eaten on the bus.
- All school uniform regulations apply.
- RollCall Pay wallet must have sufficient funds available to cover weekly fees in advance.
- Failure to comply with the Terms and Conditions of travel, including payment of fares in advance may result in a temporary suspension of access to the service.

It is deemed that Parents/Carers agree to these terms and conditions upon booking a trip.

OTHER INFORMATION

In case of an emergency, the driver can be contacted on 0411 512 354 (Hinterland Service), 0423 626 080 (Coastal Service) or 0488 576 282 (Bangalow Service). Drivers do not use the phone whilst driving and will return the call at their earliest convenience.

Please note: a $10 fee applies for subsequent Student ID card replacements if lost or damaged. New cards can be ordered through the Flexischools app shop.

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EAC BUS TIMETABLE

Service 1 – Hinterland Service

Morning Pick Up Point	Zone	Departs
1. Butler Street Interchange, Byron Bay	2	7:40am
2. Cavanbah Centre, Byron Bay	2	7:47am
3. Newrybar Shops, Newrybar	2	8.02am
4. Cnr Unara Parkway & The Ridgeway, Ballina Heights	1	8.14am
5. The Ridgeway Bus Stop outside No 30	1	8.16am
6. Deadmans Creek Road Bus Stop	1	8.17am
7. Elkhorn Parade Road Bus Stop	1	8:23am
8. Arrive EAC, West Ballina		8:40am

Afternoon Drop Off Point	Zone	Arrives
1. Depart EAC, West Ballina		3:15pm
2. Elkhorn Parade Road Bus Stop	1	3:27pm
3. Deadmans Creek Road Bus Stop Corner	1	3:31pm
4. The Ridgeway Bus Stop outside No 30	1	3:32pm
5. Cnr Unara Parkway & The Ridgeway, Ballina Heights	1	3:34pm
6. Newrybar Shops, Newrybar	2	3:47pm
7. Cavanbah Centre, Byron Bay	2	4:02pm
8. Butler Street Interchange, Byron Bay	2	4:09pm

Service 2 – Coastal Service

Morning Pick Up Point	Zone	Departs
1. Broken Head Road four-way intersection, Newrybar	2	7:50am
2. Suffolk Park Bus Stop, Suffolk Park	2	8:01am
3. Lennox Head Public School, Lennox Head	1	8:13am
4. Lennox Head Main Street, Lennox Head	1	8:15am
5. Silkwood Road, Lennox Head	1	8:18am
6. Amber Drive/North Creek Road intersection, Lennox Head	1	8:21am
7. Corner North Creek Road & Montwood Drive, Lennox Head	1	8:23am
8. Elevation Estate, Lennox Head	1	8:25am
9. Skennars Head Road/Big 4 Park, Skennars Head	1	8:27am
10. The Coast Road, Angels Beach	1	8:28am
11. Shaws Bay Bus Stop (Pine Avenue PM Service), East Ballina	1	8:33am
12. Arrive EAC, West Ballina		8:40am

Afternoon Drop Off Point	Zone	Arrives
1. Depart EAC, West Ballina		3:15pm
2. Shaws Bay Bus Stop (Pine Avenue PM Service), East Ballina	1	3:23pm
3. The Coast Road, Angels Beach	1	3:25pm
4. Skennars Head Road/Big 4 Park, Skennars Head	1	3:29pm
5. Elevation Estate, Lennox Head	1	3:31pm
6. Corner North Creek Road & Montwood Drive, Lennox Head	1	3:33pm
7. Amber Drive/North Creek Road intersection, Lennox Head	1	3:35pm
8. Silkwood Road, Lennox Head	1	3:38pm
9. Lennox Head Main Street, Lennox Head	1	3:41pm
10. Lennox Head Public School, Lennox Head	1	3:43pm
11. Suffolk Park Bus Stop, Suffolk Park	2	3:57pm
12. Broken Head Road four-way Intersection, Newrybar	2	4:08pm

Service 3 – Bangalow Service

Morning Pick Up Point	Zone	Departs
1. Walker Street, Clunes	2	8.01am
2. The Buttery	2	8.10am
3. Bangalow Main Street	2	8.15am
4. Arrive EAC, West Ballina		8.35am

Afternoon Drop Off Point		Arrives
1. Depart EAC, West Ballina		3:17pm
2. Bangalow Main Street	2	3:39pm
3. The Buttery	2	3.44pm
4. Walker Street, Clunes	2	3.51pm